



festivalbeachhuts.com - Terms and Conditions

Service: Ezra Event Services (EES's) will provide accommodation as described herein, at the event stipulated and confirmed on invoice. The accommodation consists of beach huts which will be erected to form a 'beach hut village'. Each 'Sam's shack' beach hut will accommodate two adults sleeping. They are furnished with a small double foam sofa bed, bedside table and include a table light and additional power supply socket (no guarantee as to the quality/consistency of this power supply is made, and EES's take no liability for loss or damage to goods/aparatus connected to this supply). You will need to provide your own bedding/sleeping bags. For safety and the comfort of other clients, we ask that you DO NOT SMOKE within the beach huts. EES's DO NOT provide tickets or otherwise guarantee admission or availability of tickets to the event stipulated. These must be purchased through relevant outlets as advised by the event concerned. The accommodation is available for the published public entry dates/times as advertised and advised by the relevant event and must be vacated by a time which will be advised on arrival.

Reservation enquiries received without full contact details including valid telephone number may not be processed.

EES's uses a secure third-party server to manage your reservation and invoicing. Payments may be made on-line via PayPal (account not required) following instructions on your invoice. Some corporate SPAM filters may hinder our communication with you, ensure you use a suitable email address. Our payment terms are 7 days for full settlement. Reminders will be sent after 7 days and your reservation liable to be cancelled.

In the event of inability to provide the service ie. cancellation of the festival/event then full refunds will be offered by EES's limited to the amount originally invoiced.

Data Protection Policy: Although our service is exempt from registration with the Data Protection Register, in accordance with the Data Protection Act 1998 we will follow their key principles in managing and holding your personal details for our own limited purposes, in order to provide our service to you.

Cooling Off Period: This service provided by EES's is excluded from conditions outlined by the Consumer Protection (Distance Selling) Regulations 2000. No guarantee of refund of monies paid to EES's is therefore made in the event of cancellation at any time after an invoice is settled. However, in an attempt to maintain productive customer relations, we will endeavour to evaluate any such situations on an individual basis.

Ezra Event Services - show & event support services, traditional & contemporary event accommodation
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